With these five values as our guide, the Library delivers exceptional benefits to our community, matched by professional pride in the organization.

1. **Intellectual Freedom** – *To offer unrestricted access to the world of ideas, we:*
   - respect confidentiality
   - encourage curiosity, and respond to all information requests
   - focus on objectivity, and refrain from polarizing discussion
   - respectfully acknowledge multiple viewpoints
   - provide an impartial setting for every individual to pursue their interests

2. **Community** – *To create connections as a village convener and gathering place, we:*
   - welcome everyone
   - build partnerships that strengthen community
   - enable all people to solve problems, and achieve collective goals
   - facilitate resource-sharing with our neighbors and friends
   - create civic engagement opportunities and participate in civic celebrations

3. **Hospitality & Service** – *To provide service excellence in a welcoming environment, we:*
   - inspire confidence
   - provide assertive hospitality
   - help patrons feel smart
   - convey sincere empathy and respect
   - look for ways to surprise and delight

4. **Teamwork** – *To ensure a respectful workplace and cooperative culture, we:*
   - maintain collegial relationships
   - listen and communicate courteously
   - refrain from gossip and address issues directly
   - value each individual’s unique contribution to our common goals
   - find humor and laugh daily

5. **Professionalism** – *To demonstrate integrity in all we do, we:*
   - deliver results, and use paid work time effectively
   - make efficient use of taxpayer and donor funds
   - accept responsibility for our own actions and job performance
   - take the initiative to find resolutions when we make mistakes
   - are reliable, sincere, competent, and caring